

CALIFORNIA ENERGY REGISTRY

Dear Homeowner,

The State of California requires licensed contractors to seal and test the ducts of a home when an HVAC system is installed or replaced. After the project is complete, an independent inspector (**HERS Rater**) is required to inspect the installation and perform leakage and efficiency testing. This independent testing ensures your new HVAC system is operating at or above efficiency thresholds set by the State of California.

In conjunction with the State of California, the California Energy Registry (**Cal Energy**) trains and certifies HERS Raters to perform this efficiency testing. HERS Raters are not employees of Cal Energy. However, Cal Energy periodically checks up on each HERS Rater to see if he or she is accurately testing and assessing the contractor's work.

In these Quality Assurance visits, a special Cal Energy QA inspector repeats the same tests the HERS Rater performed to confirm accuracy and performance. To accomplish this, we may ask for your help. We may ask you to make your home available for this additional testing. **There is no cost to you for this QA visit and your participation is entirely voluntary.**

If you have any concerns or feedback about the HERS Rater's work or the Cal Energy QA inspectors, please contact us at help@calenergy.org.

Sincerely,



Jim Hodgson
Executive Director
California Energy Registry

